

### 1. Introduction

Welcome to Porcupine Development LLC. We are committed to protecting your privacy and ensuring a safe online experience. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website porcupinedevelopment.com and use our property management services. Please read this policy carefully. If you do not agree with the terms of this privacy policy, please do not access the Site.

### 2. Information We Collect

We may collect the following types of personal information:

- Names
- Email Addresses
- Phone Numbers

### 3. How We Use Your Information

We use the personal information we collect for various purposes, including:

- Providing and managing our services.
- Communicating with you, responding to inquiries, and providing customer support.
- Sending updates, promotional materials, and other information related to our services, if you have opted in.
- Improving our services based on feedback and usage.

# 4. Data Sharing

We do not sell, trade, or transfer your personal information to outside parties except in the following circumstances:

- Service Providers: We may share your information with third-party service providers who assist us in operating our business and providing services to you.
- Legal Requirements: We may disclose your information if required to do so by law or to protect the rights of Porcupine Development LLC, our users, or others.

# 5. Data Security

We implement appropriate technical and organizational measures to protect your personal information from unauthorized access, alteration, or destruction. However, no method of transmission over the internet is 100% secure, so we cannot guarantee absolute security.

# 6. User Rights

You have the following rights regarding your personal information:

• Access: You can request access to the personal information we hold about you.



- Correction: You can request corrections to any inaccurate information.
- Deletion: You can request that we delete your personal information, subject to certain legal exceptions.

To exercise these rights, please contact us using the details provided below.

#### 7. Cookies and Tracking Technologies

We may use cookies and similar technologies to enhance your experience on our website. Cookies are small files stored on your device that help us analyze website traffic and improve our services. You can control cookie settings through your browser.

### 8. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any significant changes by posting the updated policy on our website. Your continued use of our services after any changes constitutes your acceptance of the updated policy.

### 9. Opt-In and Opt-Out

By submitting "I agree to be contacted by Porcupine Development LLC via SMS," you agree to receive SMS from us. To opt out, reply 'STOP' at any time or click the unsubscribe link in the emails. Message and data rates may apply.

### 10. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us at:

Porcupine Development LLC 1028 W Leland Ave, Chicago, IL 60640 office@porcupinedevelopment.com +1 (312) 405-5400 (by clicking this phone number, you agree to receive text messages from Porcupine Development LLC)